



Awards and recognitions by **Gartner**



Introducing a multichannel **contact center software** to improve your customer's journey with quicker problem-solving technology. Build stronger relationships with customers by helping them reach you via their preferred channels with our easy-to-use and cost-effective contact center software.



Workflow Simplification:

Unifying information to make it quickly accessible from one place whenever required

Streamlining Support:

Reach out to your customers easily across different channels with omnichannel support software.

Automation:

Use robust and innovative automation tools to deliver fast and personalized customer experiences by offering them ways to self-serve.

Highlights



- Inbuilt Webphone
- Single-Tenant & Multi-Tenant
- Multilevel IVR
- Remote Agent
- Advanced Dialers
- Skill Based Mapping
- Automated Call Distribution
- Real Time Analytics & Reports
- Third Party Software Integration
- 100% Voice Logging
- In-Built Basic CRM
- Live Call Monitoring
- Real Time Dashboard
- Answering Machine Detection (AMD)
- Inbuilt Ticketing System

Social Media Integrations



CRM Integrations



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